



MUNICIPAL SERVICES DEPARTMENT

156 S. BROADWAY, SUITE 270 | TURLOCK, CALIFORNIA 95380 | PHONE 209-668-5590 | FAX 209-668-5695 | TTY 800-735-2929

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.
Para obtener más información, llame al (209)668-5590.

City of Turlock Had Levels of Coliform Bacteria Above the Drinking Water Standard This Issue Has Been Resolved

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

We routinely monitor for drinking water contaminants. We took 157 samples to test for the presence of coliform bacteria during March 2019. Of those samples, 14 (8.9% of samples) showed the presence of total coliform bacteria. The standard is that no more than 5.0% of samples may do so.

What should I do?

- You do not need to boil your water or take other corrective actions.
- This is not an emergency. If it had been, you would have been notified immediately. Total coliform bacteria are generally not harmful themselves. Coliforms are bacteria which are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.
- Usually, coliforms are a sign that there could be a problem with the system's treatment or distribution system (pipes). Whenever we detect coliform bacteria in any sample, we do follow-up testing to see if other bacteria of greater concern, such as fecal coliform or *E. coli*, are present. We did not find any of these bacteria in our subsequent testing, and further testing shows that this problem has been resolved.
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from U.S. EPA's Safe Drinking Water Hotline at 1(800) 426-4791.
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

What happened? What was done?

Upon notification of the presence of total coliform bacteria in the drinking water system, staff began flushing the system and increased sampling until all sample results showed no traces of

total coliform. The matter was resolved within eight days and there is currently no detectable levels of total coliform in the City's drinking water system.

For more information, please contact Fallon Martin, Staff Services Analyst at (209)668-5590 or 156 S. Broadway, Ste. 270 – Turlock, CA.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

This notice is being sent to you by the City of Turlock.

Farsi, Persian

این اعلان مذکور ممکن است برای کاربران اینترنتی مغایر باشد. برای اطلاعات دقیق‌تر، لطفاً شعبه تلفنی شهر ترلوک را بازدید کنید.
(209) 668-5590 or 156 S. Broadway, Ste. 270 – Turlock, CA

Portuguese

Este aviso contém informação importante sobre sua água potável. Por favor entre em contato com City of Turlock a (209)668-5590 or 156 S. Broadway, Ste. 270 – Turlock, CA para auxílio em português.

Punjabi

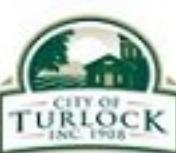
ਇਸ ਰਿਪੋਰਟ ਵਿਚ ਤਰਾਂ ਪੀਂਡੇ ਦੇ ਪਾਣੀ ਵਾਲੇ ਮਹੱਤਵਪੂਰਨ ਸ਼ਬਦਾਂ ਹਨ। ਪੰਜਾਬੀ ਵਿਚ ਮਹੱਤਵਪੂਰਨ ਕੰਪਨੀਆਂ ਦੀਆਂ ਜਾਗਰੂਕਤਾਵਾਂ ਹਨ।
(209)668-5590 or 156 S. Broadway, Ste. 270 – Turlock, CA ਤੇ ਸੰਪਰਕ ਕਰੋ।

Spanish

Este aviso contiene información muy importante sobre su agua para beber. Favor de comunicarse con la Ciudad de Turlock en (209)668-5590 or 156 S. Broadway, Ste. 270 – Turlock, CA para asistirlo en español.

State Water System ID #: 5010019

Date distributed: April 10, 2019



MUNICIPAL SERVICES DEPARTMENT

156 S BROADWAY, SUITE 220 | TURLOCK, CALIFORNIA 95380 | PHONE 209-668-5390 | FAX 209-668-5395 | TTY 800-235-7921

INFORMACIÓN IMPORTANTE SOBRE SU AGUA POTABLE

**La Ciudad de Turlock tenía niveles de bacterias coliformes
por encima del estándar de agua potable**
Este problema ha sido resuelto

Nuestro sistema de agua recientemente violó un estándar de agua potable. Aunque esto no es una emergencia, como nuestros clientes, usted tiene derecho a saber qué debe hacer, qué sucedió y qué hicimos para corregir esta situación.

Realizamos controles rutinarios de contaminantes del agua potable. Tomamos 157 muestras para analizar la presencia de bacterias **coliformes** durante Marzo de 2019. De esas muestras 14 (8.9% de las muestras) mostró la presencia de bacterias **coliformes** totales. La norma establece que no más del 5.0% de las muestras pueden hacerlo.

¿Qué tengo que hacer?

- No necesita hervir el agua o tomar otras medidas correctivas.
 - Esto no es una emergencia. Si lo hubiera sido, habría sido notificado inmediatamente. Las bacterias **coliformes** totales generalmente no son dañinas por sí mismas. Los **coliformes** son bacterias que están presentes de forma natural en el medio ambiente y se usan como un indicador de que otras bacterias potencialmente dañinas pueden estar presentes. Se encontraron **coliformes** en más muestras de las permitidas y esto fue una advertencia de posibles problemas.
 - Por lo general, los **coliformes** son una señal de que podría haber un problema con el sistema de tratamiento o distribución (tuberías) del sistema. Cada vez que detectamos bacterias **coliformes** en cualquier muestra, hacemos pruebas de seguimiento para ver si hay otras bacterias de mayor preocupación, como **coliformes** fecales o *E. coli*. No encontramos ninguna de estas bacterias en nuestras pruebas posteriores, y las pruebas adicionales demuestran que este problema se ha resuelto.
 - Las personas con sistemas inmunitarios gravemente comprometidos, bebés y algunos ancianos pueden correr un mayor riesgo. Estas personas deben buscar asesoramiento sobre el agua potable de sus proveedores de atención médica. Las directrices generales sobre formas de disminuir el riesgo de infección por microbios están disponibles en la línea directa de agua potable segura de la EPA al 1 (800) 426-4791.
 - Si tiene otros problemas de salud relacionados con el consumo de esta agua, puede consultar a su médico.

¿Qué pasó? ¿Lo que fue hecho?

Tras la notificación de la presencia de bacterias **coliformes** totales en el sistema de agua potable, el personal comenzó a limpiar el sistema y aumentó el muestreo hasta que todos los resultados de la muestra no mostraron rastros de **coliformes** totales. El asunto se resolvió en

ocho días y actualmente no hay niveles detectables de **coliformes** totales en el sistema de agua potable de la...

Para obtener más información, comuníquese con Fallon Martin, Analista de Servicios de Personal al (209)668-5590 o 156 S. Broadway, Ste. 270 - Turlock, CA.

Comparta esta información con todas las demás personas que beben esta agua, especialmente aquellas que no hayan recibido este aviso directamente (por ejemplo, personas en apartamentos, hogares de ancianos, escuelas y empresas). Puede hacerlo publicando este aviso público en un lugar público o distribuyendo copias a mano o por correo.

Requisitos de notificación secundaria

La notificación se debe dar dentro de los 10 días [Sección 116450 (g) del Código de Salud y Seguridad].

- ESCUELAS: deben notificar a los empleados de la escuela, los estudiantes y los padres (si los estudiantes son menores de edad).
 - PROPIETARIOS O ADMINISTRADORES DE VIVIENDAS RESIDENCIALES (incluidos los hogares de ancianos y centros de atención): deben notificar a los inquilinos.
 - PROPIETARIOS, ADMINISTRADORES O OPERADORES DE PROPIEDADES DE NEGOCIOS: deben notificar a los empleados las empresas ubicadas en la propiedad.

Este aviso lo está enviando la Ciudad de Turlock.

Farsi, Persian

لطفاً می‌خواهیم شما را در آینده باز داشتیم. لطفاً می‌خواهیم شما را در آینده باز داشتیم.

Português

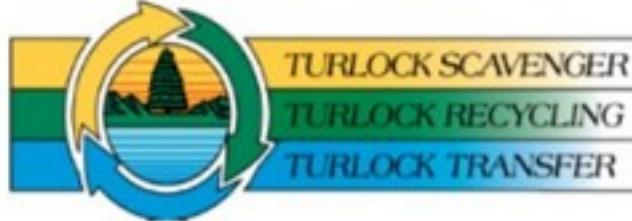
Este aviso contém informação importante sobre sua água potável. Por favor entre em contato com City of Turlock, a (209)668-5590 ou 156 S. Broadway, Ste. 270 – Turlock, CA para auxílio em português.

Punjabi

ਅੱਜ ਰਿਪੋਟ ਵਿਚ ਤੁਲੈ ਪੀਟੇ ਦੇ ਪਾਣੀ ਵਰੇ ਮਹੱਤਵਪੂਰਨ ਸੂਚਨਾ ਹੈ। ਪੰਜਾਬੀ ਵਿਚ ਮਦਦ ਲਈ, City of Turlock ;
(209)668-5590 or 156 S. Broadway, Ste. 270 – Turlock, CA ਤੇ ਸੰਪਰਕ ਕਰੋ।

Número de identificación del sistema de agua del estado #: 5010019

Fecha de distribución: 10 de Abril de 2019



The City of Turlock and
Turlock Scavenger Company
Presents:



Take Pride in Turlock

Free Trash Disposal Day

Saturday, May 11, 2019

Turlock Transfer Station

1100 S. Walnut Avenue

Turlock, CA 95380

8:00 a.m.–1:00 p.m.

For more information, please contact

***Vehicles arriving after 12:45 p.m. will not be allowed entry into the event.**

TO TAKE ADVANTAGE OF THIS FREE TRASH DISPOSAL DAY OPPORTUNITY, YOU MUST PROVIDE:

1. Your April 2019 City of Turlock Utility Bill (TID, PG&E and Phone Bills DO NOT qualify)
2. A picture ID with a Turlock address.

Please Note:

- ♦ *No more than one load of household debris per current utility bill*
- ♦ *No vehicle loads larger than a pick-up truck accepted*
- ♦ *No more than 9 tires per load, with or without rim*
- ♦ *No sealed gas cylinders (propane, oxygen, etc.)*
- ♦ *No treated wood*
Example: Railroad Ties, pressure treated wood, telephone poles, etc.
- ♦ *No tires from tire generating businesses will be accepted*



Turlock Recycling, 1020 S. Walnut Rd., will be open from 8:00 a.m. to 1:00 p.m. for beverage container recycling reimbursement.

HOUSEHOLD HAZARDOUS WASTE

Stanislaus County Department of Environmental Resources will also be open at 901 S. Walnut Rd. from 8:00 a.m. - 12:00 p.m.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.

Por favor hable con alguien que lo pueda traducir.

Para obtener más información, llame al (209)668-5590.

City of Turlock Has levels of 1,2,3-TCP Above Drinking Water Standards

Our water system recently failed a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Testing results we received in February 2019 show our system exceeds the standard, or maximum contaminant level (MCL), for 1,2,3-trichloropropane (1,2,3-TCP). The standard for 1,2,3-TCP is 0.005 ug/L (micrograms per liter) equivalent to 0.000005 mg/L (milligrams per liter). The average level of 1,2,3-TCP for the period of February 2018 – February 2019 for three out of the City of Turlock's eighteen drinking water wells was 0.0144 ug/L, ranging from less than 0.005 ug/L to 0.028 ug/L.

What should I do?

- You do not need to use an alternative (e.g. bottled) water supply.
- This is not an immediate risk. If it had been, you would have been notified immediately. However, some people who drink water containing 1,2,3-trichloropropane in excess of the MCL over many years may have an increased risk of getting cancer.
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

What happened? What was done?

On December 14, 2017 the State Water Resources Control Board's Division of Drinking Water established a MCL and monitoring frequencies for 1,2,3-TCP that went into effect January 2018. Due to the newly adopted MCL, the City of Turlock has three wells that have exceeded the allowable limits for the contaminant.

As a result, the City is required to increase monitoring frequencies for 1,2,3-TCP, develop a corrective action plan, and distribute a public notice to all drinking water customers every three months until the wells are no longer producing levels of 1,2,3-TCP above the MCL.

The City anticipates resolving the problem by June 30, 2021.

For more information, please contact:

Fallon Martin, Staff Services Analyst

Phone: (209) 668-5590

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

This notice is being sent to you by the City of Turlock in compliance with the California Domestic Water Quality and Monitoring Regulations as a means of keeping the public informed.